

# VLocker

## Satisfying the transit sector & winning repeat business

Australia's largest –Southern Cross railway station is a major transit hub in Docklands, Melbourne. It is on Spencer Street, between Collins and La Trobe Streets, at the western edge of the Melbourne central business district with 15 million passenger visits per year.

### The Problem

Southern Cross Railway Station was looking to replace & upgrade their existing locker system to the latest state of the art technology. The existing locker system was old, worn, had system failures, supplier wasn't able to source replacement parts, the service and support wasn't close to what was required for this very busy facility.

### The VLocker Solution

Once VLocker was engaged, the team went to work to create a locker solution:

- It was spread across 14 locations
- Updated the internet connectivity
- Provided immediate remote support
- Implemented daily financial & utilisation reports, emailed directly to the accounts team
- Custom built cabinets to allow for oversized, large, medium & small baggage and,
- Customised colours and graphics.

Post COVID, stage two deployment is currently underway (July 2021) with proposed future deployments to follow.

VLocker supplies to transit locations across the globe such as International Airport, Rail, Bus & Ferry Terminals.



Southern Cross Railway Station, Melbourne



### Testimonial

...best quality product, integrated software and customer support that I could find...

Allon Uzan – LAX, California

[allonuzan@yahoo.com](mailto:allonuzan@yahoo.com)

### Testimonial

“I’ve been working with the V-Locker team for about a year now. I was at first impressed by how thorough and responsive their sales team was but knew that as with any other industry or company, the salesmen will do all they can to impress their clients and was certain that the level of attention and professionalism would subside once we actually purchased the lockers.” “I can honestly say that this is the first time in all my years of running different businesses that I have come across a company that ups the level of support and makes you feel like a family once you purchase their products.” “Steven and the entire support team have gone way out of their way numerous times to answer any questions we have had and provide support at any level, be it a call and a basic question on a weekend or working through challenging technical changes on the kiosk’s software. I would absolutely recommend this team and I’m sure this company will grow a lot more thanks to their level of professionalism and care.”

Best, Ron Modaraei - CEO / Director of Operations

Safe Locker US

[ronmoda@gmail.com](mailto:ronmoda@gmail.com)

**To learn more about Transit Lockers please  
visit [www.vlocker.com](http://www.vlocker.com) or contact [sales@vlocker.com](mailto:sales@vlocker.com)  
Vlocker provides sales & support through our global network.**